Kookaburra Yoga Privacy Policy

Last updated: 1 February 2025

At Kookaburra Yoga, we are committed to protecting your privacy as a student, customer, or online visitor to our website (www.kookaburrayoga.com). We adhere to the Australian Privacy Principles and ensure that any personal information collected is used responsibly and securely.

Information We Collect

In the course of providing services, we may collect the following personal information:

- Name, email address, telephone number, and postal address
- Payment details for processing transactions
- IP address, geographic location, and website usage data
- Social media handles, survey responses, and support queries
- Any other information you choose to provide (e.g., when registering for classes, teacher training, or retreats)

We do not knowingly collect personal data from individuals under 18 years of age. If we become aware of such collection, we will take steps to remove the data promptly.

How We Use Your Information

We use collected data to:

- Provide and personalise our services
- Communicate about class schedules, training programs, and special offers
- Process payments and issue invoices
- Respond to inquiries and provide customer support
- Improve our website and services through analytics and feedback
- Comply with legal obligations and ensure security

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Marketing communications are sent only to those who have opted in. You can unsubscribe at any time via email or the provided opt-out link.

Storage and Security

We take all reasonable measures to secure your personal information from unauthorised access, misuse, or disclosure. Payment details are encrypted, and we do not store credit card information on our servers. If a data breach occurs, we will notify affected individuals in accordance with applicable laws.

Your data may be stored and processed outside of Australia. In such cases, we ensure that appropriate safeguards are in place.

Cookies and Tracking

Our website uses cookies and tracking technologies to improve user experience and collect analytics data. Cookies do not access personal files or data. You may disable cookies in your browser settings, but this may affect website functionality.

We may also use third-party services (such as Google Analytics and Facebook Ads) to deliver targeted advertisements and measure performance.

Sharing Your Information

We do not sell or rent personal data. However, we may share information with:

- Service providers for payment processing, IT support, or marketing assistance
- Legal authorities if required by law or to protect rights and safety
- Successors in the event of a business transfer or merger

Third parties receiving data must comply with privacy and security standards.

Your Rights and Choices

You may request access, correction, or deletion of your personal data by contacting us at info@kookaburrayoga.com. We aim to respond within a reasonable timeframe.

You can also update communication preferences or request data portability as permitted by law.

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Links to Other Websites

Our website may contain links to external sites. We are not responsible for their privacy practices and encourage users to review their policies.

Changes to This Policy

We may update this privacy policy from time to time. Changes will be effective immediately upon posting on our website. Please check back periodically for updates.

Contact Us

For questions about this policy or your personal data, please contact us at:
Email: info@kookaburrayoga.com
Website: www.kookaburrayoga.com

Kookaburra Yoga Management